

# Modern Facade Solutions

## Privacy Policy

The information contained within this document is strictly confidential.  
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## Revision History

Revision	Date	Description
01	January 2026	First Issue

## Modern Facade Solutions

Modern Facade Solutions (“we”, “our”, “us”) is committed to protecting your personal information and respecting your privacy. This Privacy Policy explains how we collect, use and safeguard your data when you interact with our website or contact us directly.

### 1. Who We Are

**Website:** <https://modernfacadesolutions.com>

**Company Name:** Modern Facade Solutions

**Address:**

Modern Facade Solutions  
3 Hurworth Road  
Newton Aycliffe  
DL5 6UD

**Phone:** 01325 616300

**Email:** [enquiries@mdfacade.com](mailto:enquiries@mdfacade.com)

## 2. What Personal Data We Collect and Why

We do **not** allow comments on our website. Therefore, none of the data normally associated with comment forms is collected.

We only collect personal data in the following situations:

### Contact Forms / Direct Enquiries

If you contact us via our website, email or phone, we may collect:

- Name
- Email address
- Phone number
- Company name (if provided)
- Any message or information you voluntarily submit

#### **Purpose:**

To respond to your enquiry, provide quotations, deliver services, or maintain business communications.

### Uploaded Files or Media

We generally do not ask visitors to upload images. However, if you send us files directly (e.g., design specs, project materials), be aware that they may contain metadata.

### Website Usage Data

We may use analytics tools to collect non-identifiable technical data:

- IP address
- Browser type
- Pages visited
- Time spent on the site

#### **Purpose:**

To improve our website performance and user experience.

## 3. Cookies

Our website may use necessary and functional cookies to ensure proper site operation. Cookies may be used for:

- Website performance and security
- Session management
- Analytics (where applicable)

None of our cookies store personal data that directly identifies you. You can adjust cookie settings through your browser at any time.

## 4. Embedded Content from Other Websites

Our website may include embedded content such as:

- Videos
- Maps
- Images

Embedded content behaves exactly as if you visited the external site. These third-party websites may:

- Collect data about you
- Use cookies
- Track interactions with embedded content

We recommend checking their respective privacy policies for more details.

## 5. Who We Share Your Data With

We only share data when required to operate our business or comply with the law. Your data may be shared with:

- Trusted service providers (website hosting, email services, analytics tools)
- Legal or regulatory authorities where required

We **do not** sell or trade personal data.

## 6. How Long We Retain Your Data

We retain personal data only for as long as necessary to:

- Respond to enquiries
- Manage ongoing projects
- Comply with legal and accounting obligations

Contact form submissions and email enquiries may be retained for reference unless you request deletion.

## 7. What Rights You Have Over Your Data

You have the right to request:

- A copy of the personal data we hold about you
- Correction of inaccurate information
- Deletion of your personal data (unless we must keep it for legal or contractual reasons)
- Restriction or objection to certain forms of processing

To make a request, contact us at [info@mdfacade.com](mailto:info@mdfacade.com).

## 8. How We Protect Your Data

We take appropriate technical and organisational measures to safeguard your information, including:

- Secure servers
- Access controls
- Encrypted communications where applicable

## 9. Where Your Data Is Sent

We do not operate a comment system, so no data is sent to spam-checking services for comments.

Analytics or embedded third-party tools may process technical browsing data in accordance with their own privacy policies.

## 10. Contact Us

If you have any questions about this Privacy Policy or how we handle your data, reach out to us using the contact details below.

## Modern Facade Solutions

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